

Return Form

1 Provide contact information:

Name	Contact number
Sales order #	Email address
Date of original order	Return date

2 List items to be returned:

- ☐ Returning complete order (No need to list)
- ☐ Returning partial order (List items below):

Qty	Item Number:

If returning more items, please continue on back

3 Select reason for return (Optional):

- | | | | |
|---|---|--|---|
| <input type="checkbox"/> Ordered too many | <input type="checkbox"/> Items not as expected | <input type="checkbox"/> Finish related | <input type="checkbox"/> Item will not work |
| <input type="checkbox"/> Ordered incorrect item | <input type="checkbox"/> Shipping error (Explain below) | <input type="checkbox"/> Other (Explain below) | |

Comment: _____

4 Ship to: House of Antique Hardware
 Attention: Returns
 802 NE Davis St.
 Portland, Oregon 97232

45 Day - No Questions Asked Return Policy Products may be returned in the original condition within 45 days of receiving your order. Merchandise sent back to our warehouse complete and un-damaged will be processed for credit using the same method as the original payment. Original shipping costs and return shipping costs are not refunded.

After 45 Days - Return merchandise received after 45 days will have a 20% re-stocking fee applied. We accept returns for partial credit if they are received up to 90 days from the receipt of the order. We understand that life happens; therefore we want to work with you. Please don't hesitate to call us at 888-223-2545 Option #3 if your return falls outside of our normal return policy.

Exclusions - Special Orders may require either a higher re-stocking fee or in some cases be non-returnable. These will have been disclosed at the time of quote or sale.