



HOUSE OF ANTIQUE HARDWARE
Reproducing America's Historic Antique Hardware

Return Form

1 Provide contact information:

Name

Contact number

Sales order #

Email address

Date of original order

Return date

2 List items to be returned:

Returning complete order (No need to list)

Returning partial order (List items below):

Qty	Item Number:

If returning more items, please continue on back

3 Select reason for return (Optional):

Ordered too many

Items not as expected

Finish related

Item will not work

Ordered incorrect item

Shipping error (Explain below)

Other (Explain below)

Comment: _____

4 Ship to:

Please ship the return with a copy of the Sales Order.

House of Antique Hardware
Attention: Returns
2811 NE Riverside Way
Portland, Oregon 97211

Return Policy

If you would like to return any item ordered from our online catalog, simply cover the cost of return shipping. Providing the uninstalled item is received complete and not damaged, we will process a credit for the returned item.

In the event returned merchandise is received more than 20 days from the ship date, we reserve the right to charge a re-stocking fee of 20%. Returns will be refused if received after 45 days from the ship date.

Special orders conducted by phone may require either a higher re-stocking fee or be non-returnable. Such special conditions will be disclosed at the time of quote or sale.